

SNOMED International Events

Participant Terms and Conditions

These terms and conditions apply to visitor registrations for, and attendance at, events (each an “Event”) organised by the International Health Terminology Standards Development Organisation (referred to as “we/our/us”), trading as **SNOMED International**.

As a potential visitor to an Event (referred to as “you/your”), please read these terms and conditions carefully as they contain important information. By submitting your registration and/or by attending an Event, you agree to be bound by these terms and conditions.

1) Registration

(a) Your registration (whether submitted directly by you or on your behalf) constitutes an offer by you to SNOMED International to attend the Event in accordance with these terms and conditions. All registrations are subject to acceptance by SNOMED International. SNOMED International reserves the right to withdraw any confirmed registration without liability.

(b) Your registration is issued for your personal use only. You may not sell or otherwise transfer your registration to others.

2) Registration Fees and Refunds (if applicable) – Fees paid for registration to SNOMED International's events are subject to the following cancellation policy:

- (a) A refund of Fees will be granted if the cancellation is requested within 28 days of the start of the scheduled Event. Qualifying cancellations will receive a refund of their Fee, minus a 5% cancellation charge to cover applicable merchant fees charged to SNOMED International. Refunds will be processed through Stripe via EventsAIR, using the same method as the original purchase.
- (b) Registrations canceled within 27 days of the start of the scheduled Event are irrevocable and any registration fees you have paid will not be refunded.

- 3) **Event Format** – (a) Although SNOMED International's events programmes are correct at the time of publication, we may exchange the format, content, venue, speakers, hosts, moderators and/or timing of an Event, including a change from a physical Event to an Online Event. SNOMED International shall use its reasonable endeavours to notify all Participants of any such changes prior to an Event.
- (b) We may in exceptional circumstances need to cancel or postpone an Event, in which case we shall notify you as soon as reasonably practicable. In the event of cancellation, we shall issue Participants with a full refund of relevant Fees paid by you. In the event of postponement, we shall offer you the option to re-register for the rescheduled Event or issue you a full refund of any applicable Fees paid by you. Our liability to you as a result of any cancellation or postponement of an Event shall be limited to the amount of Fees which you have paid to us for that Event only and we shall not be liable for any additional Losses incurred by you as a result of such cancellation or postponement.
- 4) **Code of Conduct** - All attendees - including SNOMED International's direct employees - are expected to conduct themselves in a professional manner. Disruptive behavior, harassment, or any form of discrimination will not be tolerated.
- a) Harassment of any kind, including but not limited to verbal, physical, or visual harassment, is strictly prohibited. Attendees should report any incidents immediately to event staff.
 - b) Respectful Communication: Attendees are required to use respectful language and engage in constructive dialogue. Offensive language, personal attacks, or any form of intimidation will not be accepted.
 - c) Reporting Violations: If you witness or experience inappropriate behavior, please report it to an event staff member or designated authority immediately. We are committed to ensuring a safe environment for all participants.
 - d) Consequences of Misconduct: Violations of these terms may result in removal from the event without refund and potential banning from future events.
- 5) **Participant Compliance** – SNOMED International reserves the right without liability to refuse admission to, or to eject/block from, the Event (whether physical or virtual) any person in its absolute discretion, including (without limitation) any person who fails to comply with these terms and conditions or who, in the opinion of SNOMED International, represents a security risk, nuisance or annoyance to the running of the Event. You agree to comply with all reasonable instructions issued by SNOMED International, the venue owners, security personnel and/or management at the Event.

- 6) **Photography and Videography** – (a) All unauthorized filming, sound recording and photography of the Event, and all unauthorized transmission of audio or visual material at the Event, by you is expressly prohibited.

(b) Further, you consent to filming, sound recording and photography at the Event, which may include, without limitation, filming, sound recording and photography featuring your image (the “Content”) either in group or individual images. You acknowledge and agree that SNOMED International is the sole and exclusive owner of all rights in the Content and hereby waive any and all: (i) rights in and to such Content, and (ii) claims that you may have relating to or arising from the Content and/or its use. Without limitation, SNOMED International shall be permitted to use the Content anywhere in the World for promotional and other purposes, without any payment or compensation. For use of individual images within promotional materials, SNOMED International will request the express consent of the individual photographed.

- 7) **For Online Participation in Hybrid Events Only** – (a) you undertake to be responsible for any technical requirements needed to enable you to access the Event website, app or other platform (the “Event Platform”) made available by SNOMED International to facilitate participation in the Event. We do not guarantee that the Event Platform will operate continuously, securely or without errors or interruption, and we do not accept any liability for its temporary unavailability. We do not guarantee that the Event Platform and/or any content thereon (including, without limitation, any content available for download) will be free from viruses, infections, Trojan horses, worms and/or any other code that has contaminating or destructive properties. You must not attempt to interfere with the proper working of the Event Platform (for example, by attempting to circumvent security or tamper with, hack into or otherwise disrupt any computer system, server, website, router or any other internet connected device). You agree to comply with any website terms of use and/or fair or acceptable use policies indicated on any website on which the Event Platform is hosted,

(b) we do not endorse or accept any responsibility for the content, or the use of, any goods or services that may be identified or described on the Event Platform and we shall not be liable for any loss or damage caused or alleged to be caused by or in connection with use of, or reliance on, any content, goods or services available on or through the Event Platform or any website or other resource referenced therein,

(c) SNOMED International may issue you with a username and password. Usernames and passwords are confidential and remain the property of SNOMED International at all

times and may not be sold, assigned or transferred to any third party without our permission. Your username and password are personal to you. You hereby agree that you will not permit others to use your username or password and you will be and remain liable for the acts of any person using your username and password,

(d) any posts, messages or other materials, information or data you supply or upload to the Event Platform (collectively, “Materials”) will be considered non-confidential and non-proprietary, and we have the right to use, copy, distribute and disclose to third parties any such Materials for any purpose. You hereby waive any moral rights in any Materials to the extent permitted by applicable law. We reserve the right, at our sole discretion, to edit or remove postings to any message boards on the Event Platform and delete or use electronic methods to block or filter any Materials at our discretion, but we do not have any obligation to do so. You shall not make libelous postings or any postings that are illegal or infringe the intellectual property rights of any third party. SNOMED International will not be responsible for monitoring Materials for compliance with law,

(e) you may use the Event Platform solely for access to the Event. Without limitation, you must not (i) download, store, reproduce, transmit, display, copy, distribute, exploit or use the Event Platform and/or any content thereon for your own commercial gain, (ii) use the Event Platform and/or any content thereon in any manner other than in compliance with law and these terms and conditions, (iii) infringe our intellectual property rights or those of any third party in relation to your use of the Event Platform and/or any content thereon, (iv) transmit, or procure the sending of, any unsolicited or unauthorized advertising or promotional material or any other form of similar solicitation, and/or (iv) knowingly transmit, send or upload any data that contains viruses, infections, Trojan horses, worms and/or any other code that has contaminating or destructive properties, and

(f) we are under no obligation to oversee, monitor or moderate any interactive service we provide on the Event Platform and, without limitation, we expressly exclude all liability for any loss, injury or damage whatsoever arising from the use of any interactive service by any user, whether the service is moderated or not.

- 8) **Liability Acknowledgment** – (a) You expressly assume all risks associated with, resulting from or arising in connection with your participation in and/or attendance at the Event. SNOMED International does not make any warranty as to the Event in general, including, without limitation, in relation to: (i) the presence, absence or location

of any exhibitor, sponsor or attendee, (ii) the number of exhibitors, sponsors or attendees, and/or (iii) the benefit or outcome (commercial or otherwise) that you may achieve as a result of attending the Event.

(b) You agree that your access to any Event and your use of any of the Content is at your sole risk and responsibility and acknowledge that all Content is provided "as is" and "as available". The Content is made available for your general information and any advice, opinion, statement or other information forming part of the Content is not intended for trading or to address your particular requirements. The Content does not constitute any form of advice, recommendation or arrangement by us (including, without limitation, investment advice or an offer or solicitation to buy or sell any security, financial product or other investment) and is not intended to be relied upon by users in making (or refraining from making) any specific investment or other decisions. Appropriate independent advice should be obtained before making any such decision.

(c) All indemnities, warranties, representations, terms and conditions (whether express or implied) except as set out herein and/or as may be otherwise expressly advised as part of the particular Event's registration process are excluded. SNOMED International (as well as any employees or other representatives of the same) exclude all liability for any loss, injury, disease or damage whatsoever that you may suffer in connection with or arising from the Event whether direct, indirect, consequential, special, incidental or punitive loss, injury or damage (including, without limitation, injury or disease to persons, property damage, theft, loss of profits, loss of business, loss of opportunity, loss of goodwill, loss or corruption of data or any other type of economic loss, injury or damage) or otherwise. For the avoidance of doubt, SNOMED International shall not incur any liability whatsoever for any products displayed or sold by any exhibitor or sponsor at the Event. The limitations and exclusions in this paragraph only apply to the extent permitted by applicable law.

SNOMED International's total liability to you, whether based on an action or claim in contract, tort (including negligence), breach of statutory duty or otherwise arising out of, or in relation to these Terms shall not exceed the total amount of the Fees paid or payable under these Terms.

- 9) **Health Monitoring** – In light of ongoing concerns regarding COVID and communicable health risks more generally, SNOMED International will implement health and safety protocols appropriate to the public health circumstances existing at the time of the programme or event. SNOMED International will exercise reasonable efforts to use protocols that will comply with or exceed any local public health requirements and be consistent with then-prevailing public health standards as issued by relevant public health

entities. Those protocols may include the following: vaccination, proof of COVID status, self-monitoring, biometric screening, symptom checkers, contact tracing, use of personal protective equipment and social distancing, or other similar measures. Compliance with some or all of the protocols adopted by SNOMED International may be mandatory for in-person attendance and participation at the respective SNOMED International programme or event. Any additional information regarding relevant specific health and safety measures, and any necessary consents by you, will be communicated to Attendees prior to the first day of the programme or event.

Accordingly, at a minimum, you agree that you will not attend any SNOMED International program or event in person, if within fourteen (14) days preceding the Conference, you have:

1. tested positive or presumptively positive for COVID or other communicable disease or been identified as a potential carrier of COVID or other communicable disease; or
2. experienced any symptoms commonly associated with COVID or other communicable disease; or
3. travelled to a country that is subject to a travel ban or travel notice according to the country in which the programme or event will take place (each, a “Prohibited Country”); or
4. been in direct contact with or the immediate vicinity of (collectively, the “Encounter”) any person who is either confirmed or suspected of being infected with COVID or other communicable disease or who has travelled to a Prohibited Country within the last fourteen (14) days preceding the Encounter.

10) Amendments – We may make amendments to these Terms from time to time. Any such amendments shall be posted on the Event website. Amendments will be effective immediately on the amended Terms being posted on the Event website and you will be deemed to have accepted them if you attend the Event.

11) Entire Agreement – These Terms together with the [Privacy Policy](#) and application or registration form (where relevant) state the entire agreement and understanding between you and SNOMED International relating to your attendance at the Event and supersedes all previous terms, communications and discussions whether written or oral relating to that subject matter.

12) Governing Law and Dispute Resolution – These Terms shall be governed by and construed in accordance with the laws of England and Wales and the English courts shall have exclusive jurisdiction to settle any dispute arising out of or in connection with these Terms.

13) **Contact** – Please contact events@snomed.org with inquiries regarding these terms and conditions.